

January 17, 2002

To Whom it May Concern,

RE: Jennifer Lee

Over the past year, Ms. Lee engaged in market and sales research for Roam I.T. Her research included (but was not limited to):

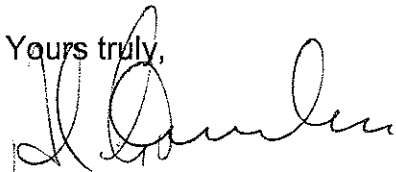
- Designing a survey to build a health industry database of all North American Fire and EMS providers;
- Designing and testing Customer Relationship Management (CRM) software to create a sales funnel process to identify prospects and sales opportunities in North America;
- Compiling a Company Human Resource Handbook; and
- Setting up and maintaining Document Libraries to store press releases, conference & trade show information, news articles, and competitive and industry information.

In addition to her research activities, she assisted Roam I.T. in a sales capacity as the main point of contact for Sales, preparing proposals and responses to Requests for Information, designing presentations, as well as performing various marketing campaigns and other sales support activities.

Jennifer Lee exceeded Roam I.T.'s expectations in that she provided more than what her deliverables or job duties called for, and always met deadlines under stressful situations. She brought a high level of organization to the company and worked very well independently, as well as with our sales and technical teams.

Should the situation arise, Jennifer Lee could be considered for additional assistance. Please feel free to contact myself at 430-2628 if you have any further questions.

Yours truly,



Al Gourley
President and CEO